

Partnership Referrals Scheme Terms and Conditions

From time to time, Good Energy Limited (“**Good Energy**”, “**We**”, “**Our**”) may work with contracted affiliated partners to create unique discounts on its products and services to attract new customers and deliver increased value to partner audiences (the “**Partner Referral Scheme**”). If you use a referral code through this page, the following terms apply:

Discount or credit

The amount of any discount or credit will be set out in the materials published alongside the referral code.

For new electricity or gas supply customers, the referral discount will typically be applied as a credit to your energy supply account. The credit will only be applied once we have taken over your supply and processed your first direct debit payment. If you switch to another supplier within six months of Good Energy taking over supply, any credited amount may be debited from your account.

For solar and heat pump installations, your referral discount will typically be applied to any valid quote provided by Good Energy’s sales team.

Eligibility

To be eligible for a discount on Good Energy’s products and services, you must be a customer or employee of one of our selected partners, be over the age of 18 and quote a valid referral code before you accept a quote or otherwise become a Good Energy customer.

For new electricity or gas supply customers, you must set up a direct debit payment method and you will not be eligible for a discount if you are already a Good Energy supply customer or, have been an energy supply customer in the 12 months prior to us taking over your supply.

The purchase of battery storage and electric vehicle charging solutions in isolation (where not associated with the purchase of solar panels) will not qualify for the partnership referral discount.

Further eligibility criteria may be set out in the materials published alongside the referral code.

You may be required to provide evidence of employment or customer relationship with the partner. Good Energy may cross reference your details with the relevant affiliated partner in order to avoid abuse of Good Energy’s discount structures and products. Your details will only be shared for this purpose, in accordance with the Data Protection Act 2018 and UK GDPR.

We may vary these eligibility criteria at any time or require you to provide evidence that you satisfy them.

A discount cannot be combined with any other discount code or offer unless expressly confirmed by Good Energy. If you qualify for more than one incentive, Good Energy reserves the right to honour only one unless expressly confirmed prior to any sale or tariff switch.

Changes and abuse of the Partner Referral Scheme

We may, at any time without notice and in our sole discretion, (1) vary any and all elements of our Partner Referral Scheme, (2) to refuse to apply any discount or (3) withdraw our Partner Referral Scheme at any time.

If Good Energy identifies or suspects abuse of the Partner Referral Scheme, we may take such action as we consider necessary to stop that abuse and recover any discounts or credits provided. This may include, but is not limited to, reducing, reversing or cancelling a discount or credit. Abuse includes, but is not limited to, (1) fraudulent use of referral codes, (2) providing false information to obtain a discount or (3) attempts to manipulate the scheme contrary to its intended purpose.

In the event of a dispute, Good Energy’s decision shall be final.

Liability

Good Energy accepts no liability for any loss, damage, or expense arising from the use of the Partner Referral Scheme, other than for any liability which cannot be excluded by law.

Contact Information

For any queries regarding these Terms and Conditions or the Partner Referral Scheme, contact us at joseph.smale@goodenergy.co.uk

