

Domestic energy tariffs

Electricity Tariff

Region	Standard meter prices			Economy 7 meter prices		
	Standing charge (pence per day)	Unit charge (pence per kWh)	Tariff Comparison Rate* (TCR)	Standing charge (pence per day)	Day (pence per kWh)	Night (pence per kWh)
10 Eastern	24.51	13.84	16.72	25.45	15.45	7.96
11 East Midlands	22.25	13.74	16.36	23.01	15.28	7.80
12 London	21.24	13.87	16.37	22.16	15.76	8.15
13 North Wales & Merseyside	22.64	15.08	17.74	23.17	17.58	7.98
14 West Midlands	22.29	14.11	16.74	22.74	15.62	8.11
15 North East	23.00	14.08	16.79	23.77	16.18	7.69
16 North West	22.85	14.42	17.11	23.43	16.37	7.95
17 North Scotland	25.73	14.57	17.60	26.92	16.15	9.75
18 South Scotland	25.70	13.98	17.00	26.23	15.47	8.37
19 South East	20.81	14.04	16.49	22.69	16.26	7.65
20 Southern	21.74	13.97	16.52	23.64	16.47	7.67
21 South Wales	22.64	14.55	17.22	23.74	16.70	7.99
22 South West	22.97	14.64	17.34	23.47	17.33	8.00
23 Yorkshire	23.03	13.89	16.60	23.55	15.46	7.88

*The Tariff Comparison Rate (TCR) can be used to compare the cost of electricity and gas tariffs between suppliers. The TCR is not an actual price, but is based on the consumption of a typical user of electricity/gas as defined by the industry's regulator, Ofgem. We are currently unable to calculate a Tariff Comparison Rate (TCR) for any multi-rate tariff such as the Economy 7 tariff as no appropriate guidelines have been issued by the industry's regulator, Ofgem.

Gas+

Our gas supply is only available to customers on our dual fuel tariff.

	Standing charge (pence per day)	Unit charge (pence per kWh)	Tariff Comparison Rate (TCR)
Dual fuel customers	22.58	3.706	4.36

Notes

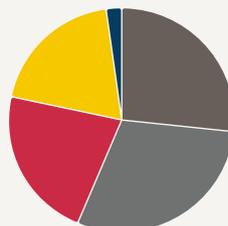
- All prices correct as at 01/04/16
- The Good Energy tariff is monthly DirectDebit unless agreed otherwise. Prices include VAT at 5%.
- You may be subject to additional charges outside of these costs. We will always tell you before adding charges to your account. For a full list of additional charges please visit goodenergy.co.uk/charges or call us on 0800 254 0000.

Our electricity fuel mix

Good Energy fuel mix



UK average fuel mix



- Coal 26.7%
- Natural Gas 29.7%
- Nuclear 22.2%
- Renewable 19.3%
- Other 2.1%

The average kWh of electricity in the UK results in 360g of CO₂ emissions and 0.007g of radioactive waste.

As a 100% renewable electricity supplier, the electricity we supply contains 0g of CO₂ and no radioactive waste.

Fuel mix disclosure period: April 2014 - March 2015
Source: DECC, Fuel Mix Disclosure data table.

Good Energy domestic Electricity and Gas - Principal Terms

There's lots of important information in your terms and conditions, but we thought the following would be of most interest to you.

1 Charges

Our charges for the supply of electricity and gas are made up of a unit rate and a standing charge and are set out on the tariff sheet or tariff information label. The unit rate shows the charge for the amount of gas or electricity that you use. The standing charge is applied every day and covers the cost of us making gas or electricity available to your property. These charges also cover some additional costs such as the reading of your meter and our administrative costs.

2 Credit check

For any new customer we may perform a credit check before agreeing to supply you with gas or electricity.

3 Pre-payment meter

We may require you to pay for your gas or electricity through a pre-payment meter either because you currently use one or as a result of the credit check that we carry out. We will let you know if this applies within 14 days. There will be an additional charge for installing a new pre-payment meter if one is required and we will let you know what that charge is likely to be before we go ahead.

4 Security deposit

Depending on the outcome of your credit check, we may ask you to pay a security deposit. The size of the deposit will be reasonable based on the amount of gas or electricity you use and we will give you a reasonable time to pay us. This deposit may be used to pay towards any debt you may accrue.

5 Payment terms

If you pay by Direct Debit we will arrange to collect payment in accordance with the mandate. For customers with a pre-payment meter, payment will be through the meter. Otherwise our payment terms are that you must pay your bill, by the agreed payment method, within 10 days from the invoice date on your bill.

If you fail to keep to your agreed payment terms or method of payment, we may change the payment method and unit rate, in line with our published tariff sheet or tariff information label.

6 Rights of cancellation

When you sign up to Good Energy as a new customer you will have a 14 day cooling off period from the date you signed up, during which you may cancel the contract at any time.

7 Duration of the contract

If you are on a deemed contract (that is, where you have not entered into a contract with us but we already supply the property) you can leave at any time, with no penalty.

If you are in any other type of contract, the contract will continue until you decide to switch to another supplier or something happens that entitles us to end the contract.

There are no termination fees if you decide to switch supplier.

8 Moving in

If you are moving into a property already supplied by Good Energy, please contact us to provide your details along with a meter reading.

9 Moving out

If you are moving out of your property please contact our Customer Care team to provide your final meter reading. We will then end this contract and produce your final bill. You may also wish to sign up your new property to Good Energy at the same time.

10 Changes to your contract

If we need to make any changes to your contract that could put you at a disadvantage we will inform you of these at least 30 days prior to the changes taking effect. You will have the opportunity to switch supplier before the changes takes effect.

11 Price changes

We will notify you at least 30 days in advance of any increase in our charges for the supply of gas or electricity. You will have the opportunity to switch supplier before the increase takes effect.

To see our full terms and conditions, go to goodenergy.co.uk/terms-and-conditions